C1 Elly™

Unlock the value of all your enterprise data to accelerate your time to automation impact.

Challenge

As organizations accelerate their adoption of generative AI technologies, they're encountering considerable obstacles including data quality, the complexities of data integration, achieving a return on investment, gaps in necessary skills, maintaining brand consistency, managing costs, and scalability challenges. These issues could slow down or even stop future projects, despite initial enthusiasm.

Solution

C1 Elly is a fully managed generative AI platform. We expedite your automation journey by managing data readiness through continuous improvement. Seamlessly integrating with any data source, C1 Elly collects, curates, cleans, and protects your data with enterprise-grade governance and security. Tailored to your brand and grounded in your data, our prompt-engineering ensures unmatched precision and relevance in every response. The Human Experience Quality Index (HXQI) measures every AI interaction for quality and accuracy, identifying automation opportunities and mitigating risks through custom precision thresholds.

A peek into Elly's resume

Activate your data's full potential.

Secure AI, trustworthy answers.

Continuous innovation managed by experts.

What to expect

DATA READINESS
Data access through integration and readiness through curation.

Data integration
Make disparate data sources accessible and available for AI usage with over 200 pre-built integrations that plug into cloud systems, data warehouses, on-premises systems, and proprietary systems.

Data management
We curate, pre-process, and govern your data to build a robust knowledge base for your AI model.

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SAFETY

Guardrails refine your data to reduce the effects of hallucinations and ensure more reliable and precise answers.

Human Experience Quality Index (HXQI)

The Human Experience Quality Index ensures reliable AI interactions through a confidence score. If a response falls below the set threshold, it avoids generating inaccurate answers and notifies experts about data gap. We work with you to establish a specific precision threshold.

Data security

Using retrieval-augmented generation (RAG), semantic search, and fine-tuning, we ensure ironclad data privacy. This advanced approach secures brand and customer information while enabling your AI to deliver precise, relevant, and trustworthy responses.

ONGOING IMPROVEMENT

AI experts maximize your return on investment through deployment, ongoing optimization, and oversight.

Prompt engineering

AI specialists fine-tune your data using customized prompts, setting guardrails and integrating brand principles for reliable answers, free from hallucinations or irrelevant information. This keeps your AI focused, on-brand, and aligned with your industry's jargon and voice, reinforcing your brand identity and building trust.

Use case discovery

AI experts pinpoint high-impact use cases specific to your goals, building a roadmap for strategic AI integration across your organization.

Solutions

Automate

An intelligent virtual assistant for the entire enterprise.

Assist

An AI copilot that bridges the AI to human gap.

C1 earns a gold medal in CVC's AI Maturity Assessment conducted by Accenture.

accenture

"C1 is very advanced in its AI + GenAI journey. It has a clear strategy and has executed several AI use cases extensively at its clients, as well as for internal deployment to enhance productivity of HR, CRM and IT processes. It has a strong governance, policies and learning program to support AI adoption and enablement."

About C1

C1, the global technology solution provider elevating connected human experiences, is transforming the industry by creating connected experiences that make a lasting impact on customers, our teams, and our communities. More than 6,000 customers use C1 every day to help them build meaningful connections through innovative and secure experiences. C1 collaborates with many of the Fortune 1000 companies and public sector organizations along with other key global industry partners to deliver solutions with a total lifecycle approach. C1 employs more than 1,000 engineers who collectively hold thousands of industry certifications throughout North America and India, including three Customer Success Centers. Learn more at onec1.com.