# Rancho Cucamonga

## ITLS Depot | Repair Services

KEEP STUDENTS AND STAFF CONNECTED

### Extend device life. Reduce downtime. Simplify repairs.

C1 helps California school districts keep end-user devices ready for learning. Our Rancho Cucamonga depot brings repair services, warranty coordination and flexible logistics together, easing the workload on district IT teams.

**In-warranty repair**
Warranty repair services on behalf of Dell, Lenovo and Acer, with support based on applicable manufacturer coverage.

**Out-of-warranty & multivendor support**
Repair support for end-user devices from a broad range of vendors. Parts not covered by warranty are quoted for district approval before proceeding.

**District-specific parts recovery**
Recover usable components from retired or non-repairable district devices to support other devices within that same district. Recovered parts are never shared across clients.

**RMA coordination**
We manage the return merchandise authorization (RMA) process on your behalf, coordinating vendor returns and repair or replacement steps.

**Dead-on-arrival checks**
Identify dead-on-arrival (DOA) devices at the depot and coordinate the required repair or return service before deployment

**Flexible pickup, shipping & return options**
Nearby districts can arrange scheduled pickups and drop-offs. Shipping labels are available for devices sent to the depot. Weekly, twice-monthly or other agreed schedules can be tailored to your location and service needs.

**Built around your district**
One depot partner for warranty repairs, parts sourcing, vendor coordination and return logistics.



C1 makes modernization real—delivering secure, practical solutions for AI-powered communications, infrastructure, and security that drive measurable outcomes from day one. Focused on real-world results, C1 combines industry-leading partner technologies with deep expertise across advisory, professional, and managed services. From healthcare and education to government and financial services, C1 designs and delivers solutions that are faster, simpler, and more resilient—turning transformation into tangible value. Learn more at onec1.com.