



C1 PUBLIC SAFETY

Managed Services Built for Mission-Critical Response

One accountable partner across call handling, networking, cybersecurity and enterprise cloud

TURNKEY

End-to-end coverage

24/7/365

Managed support

LOCAL

On-site response aligned to SLA

U.S.-BASED

Public safety support expertise

Why C1 is Superior

Public safety cannot afford fragmented ownership. C1 unifies the technology stack and the service model so agencies can focus on operations - not vendor coordination.

01 One partner. The complete stack.

Turnkey services span 911 call handling, enterprise networking, cybersecurity and cloud services - reducing handoffs, gaps and finger-pointing.

03 Local help within the required SLA.

Local technicians provide on-site support within the service levels required for the engagement - bringing accountable response closer to the agency.

05 U.S.-based technical support.

U.S.-based engineers deliver public-safety-focused support across multiple time zones, strengthening communication, continuity and accountability.

02 Built around operational continuity.

A managed-services approach combines proactive monitoring, support and lifecycle expertise to help keep critical communications available.

04 Trained, certified and current.

Technicians are trained and certified on the technologies they support, with applicable CJIS-required certifications maintained for the work.

06 Security across hybrid operations.

C1 connects call handling, network, cyber and enterprise cloud expertise to support resilient on-premises, cloud and hybrid environments.

Turnkey Coverage - from the 911 Console to the Enterprise Cloud

Call handling

Mission-critical workflows

Network

Resilient connectivity

Cybersecurity

Protection and monitoring

Cloud

Enterprise-scale services

The Operational Advantage

Less complexity

One managed-services relationship across the core environment.

Faster accountability

Clear ownership from remote diagnosis through local response.

Stronger readiness

Qualified talent, proactive care and public-safety-aligned support.

"Not just a tech provider, but a trusted ally in emergency management."

CHUCK TRIMBLE

Dispatch Program Manager
Wyoming Highway Patrol

Ready to Reduce the Operational Burden?

Start a conversation about a managed-services model built around your call center, risk profile and SLA requirements.

Talk to C1:

onec1.com