



CASE STUDY

Visionary Leadership Meets Transformative Technology



Nestled about 17 miles southeast of downtown Los Angeles, Norwalk is a vibrant, densely populated city in the heart of southeast LA County. Home to about 100,000 residents, it spans nearly 9.8 square miles and serves as a key hub within the Gateway Cities region. Known as “The Keystone City,” Norwalk is defined by its central location and strong transportation links, including four freeways, a Metro C Line station, and a Metrolink rail hub. The city blends historic charm with modern service, from the Victorian-era Sproul Museum to well-maintained parks, responsive programs, and a deep-rooted sense of community.



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Jesus Gomez | City Manager, City of Norwalk

The challenge: Innovating Public Safety: Norwalk's Journey to a Safer City

When public safety began to emerge as a growing concern in the City of Norwalk, City Manager Jesus Gomez didn’t wait for the problem to escalate—he solved it. What began as a challenge to reduce crime in local parks quickly evolved into a broader mission: to create public spaces that are not only safer, but smarter, more inclusive, and fully connected.

“Public safety can get very expensive. We needed a solution that was not only cost-effective, but scalable, and immediate. Technology gave us that edge,” said Gomez. “But we didn’t stop there, we saw an opportunity to deliver something greater: digital equity for our underserved residents.”

The solution: Creating Secure, Connected Hubs for Community Life

Working with C1, the city deployed a combination of Verkada smart cameras, Nokia 5G routers, and Cisco Meraki access points across 12 parks—turning them into secure, connected hubs of community life. These technologies were deployed using a multipurpose design; they were strategically positioned to ensure connectivity anywhere in the parks while also monitoring and increasing safety for high-traffic areas like restrooms, playgrounds, and sports facilities, all while respecting privacy and optimizing connectivity coverage.

The result: From Crime Reduction to Digital Equity: Norwalk's Success Story

The impact was immediate and measurable. Crime dropped. Evidence-based policing improved. And students from underserved households now have free Wi-Fi in their local parks to complete homework and access essential services.



“Leadership is about solving the problems people actually feel day to day—safety, access, opportunity,” Gomez explained. “With C1, we found a partner that didn’t just sell technology, they delivered results.”

Norwalk didn’t just install cameras and routers. It redefined what public infrastructure can do when vision meets execution. Residents quickly embraced the change, and city staff now use a dedicated app to monitor parks in real time. A centralized LED display at city hall provides live feeds, giving public safety immediate situational awareness.

C1’s end-to-end services—from planning and installation to management and support made it possible to move quickly and efficiently. And that efficiency didn’t come at the expense of quality. In fact, the success of the project earned the city federal recognition, community trust, and a scalable model ready for replication.

“If you want to make a real difference, a partner like C1 is invaluable,” Gomez affirmed. “They didn’t just meet the need—they expanded our vision.”

Norwalk’s journey stands as a blueprint for cities seeking to confront the dual challenge of public safety and digital. It proves that with the right leadership and the right technology partner, even the most pressing urban challenges can be turned into opportunities for positive community impact

Norwalk is the example. C1 is your partner.

Unlock Security and Digital Access for Your Community

You've seen how Norwalk transformed public safety and digital equity. Now, imagine bringing those same results to your community. From reducing crime to providing free Wi-Fi in parks, C1's end-to-end services can help you achieve similar success. Contact us today to learn more about how we can make it happen for your community.

Schedule a consultation: <https://www.onec1.com/contact-us>



C1 designs and delivers technology solutions built for outcomes. We focus on communications, networking, and cybersecurity—pairing leading partner platforms with our advisory, professional, and managed services to make modernization practical, secure, and valuable from day one. Where others talk about transformation, we make it real—faster, simpler, and more resilient. Learn more at [onec1.com](https://www.onec1.com).